Students working collaboratively How can students learn from discussing mathematics? A PROFESSIONAL DEVELOPMENT MODULE

Introduction

If students are to make sense of mathematical concepts, then they will need opportunities to share, discuss and work together. Research has shown that cooperative small group work has positive effects on learning, but that this is dependent on the existence of shared goals for the group and individual accountability for the attainment of these goals. It has also been seen to have a positive effect on social skills and self-esteem (Askew & Wiliam, 1995)¹.

In many classrooms, however, traditional transmission teaching styles have reduced both the quantity and quality of student-student discussion. In others, students do work and talk together, but this talk does not always profit learning.

This unit is designed to offer the professional development provider some resources that will help teachers to:

- consider the characteristics of student-student discussion that benefit learning;
- recognize and face their own worries about introducing collaborative discussion;
- explore techniques for promoting effective student-student discussion;
- consider their own role in managing student-student discussion;
- plan discussion based lessons.

The activities described below are given here as a 'menu' of suggestions to help the provider plan. They are presented in a logical order, building up knowledge and expertise. Any planned professional development program should offer opportunities for teachers to take risks and try new pedagogies in the classroom and then report back and reflect on their experiences. Activity G is therefore essential in the program and should not be missed!

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Acknowledgement:

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Swan, M; Pead, D (2008). *Professional development resources*. Bowland Maths Key Stage 3, Bowland Trust/ Department for Children, Schools and Families. Obtainable in the UK from: <u>http://www.bowlandmaths.org.uk</u>. Swan, M; (2005). *Improving Learning in Mathematics*, challenges and strategies, Department for Education and Skills Standards Unit. Obtainable in the UK from <u>http://tlp.excellencegateway.org.uk/pdf/Improving_learning_in_maths.pdf</u>

¹ Askew, M., & Wiliam, D. (1995). Recent Research in Mathematics Education 5-16. London: HMSO

Activity A: Experiencing a discussion

Time needed: 20 minutes.

Teachers find it helpful, and enjoyable, to engage in a collaborative activity themselves before discussing classroom issues. This activity will give a taste of this experience. It also offers an opportunity to reflect on the pedagogical implications for the classroom.

We suggest that you choose just one of the problems shown on **Handout 1** for this activity, or substitute a similar problem of your own.

- On your own, write down a response to one of the problems on **Handout 1**.
- Together with your colleagues, compare your responses and try to refine your answers until you feel that you have reached a consensus.
- Take a few moments to reflect on the experience you have just had.
 - Did you find it helpful to have a chance to think about the question yourself before it was discussed in your group?
 - How far did you really think together, or did you tend to follow independent lines of thought?
 - Did someone 'take over'? Was someone a 'passenger'?
 - Did you listen to, share ideas with and consider the alternative views of everyone in the group?
 - Did you build on each others' ideas to construct chains of coherent reasoning?
 - Did you feel able to share your ideas without fear of embarrassment of being wrong? Did anyone feel uncomfortable or threatened? If so, why?
 - Did your discussion stay 'on task' or were you 'wandering'?
- What are the implications of this activity for your classroom?

Teachers may not complete the problem in the time you have allowed, but do not worry too much about this. What is important is that they have had time to discuss and explore their ideas about one problem together. They may also want to know 'the answer'. It is interesting to ask different groups to compare answers, but resist giving them a 'definitive' answer - in fact most of the problems do not have one definitive answer. That is what makes them good discussion questions!

The initial time for individual work is important. When students are put straight into groups before they have had time to think for themselves, the 'quick thinking', confident students are more likely to take over and dominate the group. When students prepare something to share, and then take it in turns to make a contribution, more thoughtful and engaging discussions will result.

The questions asked here reflect the characteristics of powerful discussions that emerge from research literature (Alexander, 2006, 2008; Mercer, 1995, 2000)². This is discussed more explicitly in the next activity.

 ² Alexander, R. (2006). Towards Dialogic Teaching: Rethinking Classroom Talk (3 ed.). Thirsk: Dialogos.
 Alexander, R. (2008). How can we be sure that the classroom encourages talk for learning? Here is what research shows. Cambridge: Dialogos.

Mercer, N. (1995). *The guided construction of knowledge*. Clevedon, Philadelphia, Adelaide. Mercer, N. (2000). *Words and Minds*. London: Routledge.

Handout 1



Activity B: Analyzing a discussion

Time needed: 15 minutes.

There is a clear difference between working *in* a group and working *as* a group. It is quite common to see students working independently, even when they are sitting together. Disputational talk, in which students simply disagree and go on to make individual decisions, is not beneficial. Neither is cumulative talk in which students build uncritically on what each other has said. For true collaborative work, students need to develop exploratory talk consisting of critical and constructive exchanges, where challenges are justified and alternative ideas are offered (Mercer, 1995, 2000)³. It is not enough for students to simply give each other right answers, as this does not produce enhanced understanding (Reynolds and Muijs, 2001)⁴. The most helpful talk appears to be that where the participants work on and elaborate each other's reasoning in a collaborative, rather than competitive atmosphere. Exploratory talk enables reasoning to become audible and 'publicly' accountable.

In this activity, the teachers are given transcripts from classroom discussions and are invited to discuss how the discussions either help or hinder learning. Instead of transcripts, you may prefer to show some video clips of student-student discussions for this activity.

- Role-play each of the two transcripts on **Handout 2**.
- Look at the characteristics of helpful and unhelpful talk shown on **Handout 3**.
- Which of the characteristics in **Handout 3** do you recognize in these transcripts?
- Would you describe the discussions as *Disputational*, *Cumulative* or *Exploratory*?
- What strategies could you use that would help students to discuss more profitably?

The *Find the elephant* transcript is *disputational*. The two boys are treating the computer software as a competitive game, making random guesses. They laugh or make derisory comments when their partner makes an incorrect guess. There is little evidence of collaborative thinking.

The *Rail prices* transcript is more *exploratory*. These students are clearly listening to and engaging with each others' reasoning. Dan and Harriet are both working together to convince Andy and are backing up their argument with an example.

The *Always, sometimes, or never true* transcript is more cumulative. The students are trying to get through the task as quickly as possible. They do not disagree or challenge each other, they simply reinforce each others' unqualified assertions.

Clearly, the only dialogue that shows evidence of learning here is the one on *Rail prices*. The final question challenges teachers to think of ways of encouraging this kind of talk. One possible suggestion is that students themselves may role play different ways of working together and discuss how learning takes place.

³ Mercer, N. (1995). *The guided construction of knowledge*. Clevedon, Philadelphia, Adelaide. Mercer, N. (2000). *Words and Minds*. Routledge, London.

⁴ Reynolds, D., Muijs, D. (2001) *Effective Teaching*. Sage. ISBN-10: 1412901650

Handouts 2 & 3

Hando	ut 2: Analyzing a discussion	Draft Feb 2012	Handout 2: A	nalyzing a discussion (continu	Draft Feb 2012 1ed)
				., .	
Find the elephant	Lester: I can do it.		Always sometimes or never true?	Jane: Question 3 is sometimes true.	
Two students are trying to find an elephant on a computer screen by	Sean: (still staring at the screen) No, no Lester: It can't be.	t up, down.	Two students are trying to sort some	Sam: What 2n + 3 = 3 + 2n? Sometimes Jane: That's what I put down.	true.
typing in coordinates.	Sean: It can.		cards containing algebraic statements	Sam: 2t - 3 = 3 - 2t. That's more like that	at (previous question).
The computer gives feedback on how	(Sean eventually takes his turn, but fails t	o find the elephant)	identities), sometimes true (in which	Jane: Sometimes true.	Jetore.
close they get.	Lester: I told you it weren't over there. (He then takes his turn, without success)		case they should solve the equation to find the values of the variable that	Sam: It might be That one is an add. Jane: Take away, take away. Lets leave t	that one and go onto the
They take consecutive turns to key in	Sean: Eh, heh heh heh (laughing gleefu	lly).	make the statement true) or never true (these should be inequalities)	next one.	
pairs of coordinates.	(says something unintelligible).	alow	inte (incic should be inequalities).	Jane: That's true.	
	Sean: 1,2,3,4,5,6 (counting squares). Lester: I know where it is.		The statements are:	Sam: That's true. Because if you add 2 y Sam: p + 12 = s + 12. That's not true.	ou get 5y. It's true.
	Sean: I got the nearest. Lester: (counting squares) 1.2.3.4.5.6.7	8	2n + 3 = 3 + 2n	Jane: Never true. Sam: Never heard of that before.	
	Sean: I got the nearest, 5.	-	2t - 3 = 3 - 2t	Sam: 4p is greater than 9 + p.	
	Lester: So it has got to be (1, 8). Lester: (2, 8).		3 + 2y = 5y	Eh ? We don't know what p is thou though isn't it.	Jgh. 9 is greater than 4
	Sean: Oh, suit yourself.		p + 12 = s + 12	Jane: I've got no clue for that one. They leave it out.	
Rail prices				Jane: n+5 is less than 20	
Four students are discussing the	Stop that's wrong, becausethey we \$100 that's 5, no 10.	it up by 20%, say you had	4p > 9 + p	20, so sometimes true.	.ng. n could be 15. n+5 is
following problem:	Andy: Yes, \$10 so its 90 bucks, no 20% is 80 no 20.	io that's \$80. 20% of 100	n + 5 is less than 20	Jane: Yes. Jane: 2(x+3) = 2x+3	
In January, fares went up by 20%.	Harriet: Five twenties are in a hundred.	- 1 - 20% (1 - (1 - 420	2(x + 3) = 2x + 3	Sam: That's true. I think it is true.	
In August, they went down by 20%. Sue claims that:	Dan: Say the fare was 100 and it went Sara: Then it went back down, so that	up by 20%, that's 120. s the same.		Jane: It's similar to that one on the boar Sam: But that one has got brackets on a	d. and this one hasn't.
"The fares are now b were before the Janu			• •		ן ר
you agree?					
'j not, wnat nas sne e				Draft Feb 2012	
				Dialt reb 2012	
	Handout 3	: Characteristics	of helpful and unhelpful	l talk	
he find on elephont dials					1
he Rail Prices dialogue is t	What types of talk engages s	tudents, develops understa	anding and promotes deeper thinking	g? Robin Alexander	
	(2006) ¹ identified the followi	ng five principles of helpful	I classroom talk - which he terms dial	logic.	
	Dialogic talk is:				
landouts for Teachers					Н-4
	Collective: teachers in isolation	and children address learn	ning tasks together, as a group or as a	a class, rather than	
	In isolation	s and shildron liston to oas	h other, chare ideas and consider alt	orpativo	
	viewpoints	s and children listen to each	n other, share ideas and consider all	emative	
	Cumulative: teacher	rs and children build on the	eir own and each others' ideas and cl	hain them into	
	coherent lines of th	inking and enquiry			
	 Supportive: childre 	n articulate their ideas free	ly, without fear of embarrassment of	ver 'wrong'	
	answers and they h	elp each other to reach cor	nmon understandings	-	
	 Purposeful: teacher 	s plan and facilitate dialogi	ic teaching with particular education	al goals in view	
	N 11 A (4005 0000) ² · I				
	Neil Mercer (1995, 2000) ² id	antifies the following three	types of student-student talk. It is th	në third type,	
	exploratory talk, that is most	neipiui ior learning.			
		1			
	Cumulative talk	Speakers build positively,	but uncritically on what each other	has said. This is	
		typically characterised by	repetitions, confirmations and elabo	orations.	
			-		
	Disputational talk	This consists of disagreem	nent and individualised decision mak	king. It is	
		characterised by short ex	changes consisting of assertions and	counter-	
		assertions.			
	Exploratory talk	Speakers work on and els	borato oach othor's roasoning in a s	allaborativo	
	Exploratory talk	speakers work on and ela	aborate each other s reasoning in a co	s reasoning to	
		become audible and know	wledge becomes publicly accountable	e	
		It is characterised by criti-	cal and constructive exchanges.		
		Challenges are justified a	nd alternative ideas are offered.		
					1
		_			
	¹ Alexander, R. (2006). Towards Dia	logic Teaching: Rethinking Classr	oom Talk (3 ed.). Thirsk: Dialogos.		
	2 Mercer, N. (1995) The mided co	nstruction of knowledge Clevede	on Philadelphia Adelaide Marcar N (2000)	Words and Minds	
	London: Routledge.	.st. action of knowledge. Clevedo	, , , , , , , , , , , , , , , , , , ,		
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	nandouts for Teachers	students Working	g Collaboratively	H-5	

Activity C: Recognizing the concerns of teachers

Time needed: 10 minutes.

This activity is designed to help teachers recognize and articulate their own concerns relating to collaborative work. It is important to address these explicitly, as they are often serious obstacles to them.

Handout 4 contains a number of concerns and opinions that are commonly expressed by teachers.

- Which of these do you share?
- In pairs, choose one of these comments and imagine that it was expressed by a teacher from your school. Take a few minutes to prepare a response. In the whole group, share your choice together with your response.

It is important to recognize that group work may not always be appropriate. When the purpose of the lesson is to develop fluency in a particular skill, then individual practice may be more suitable. This should not constitute the whole diet, however. Collaborative group work is necessary when the purpose of the session is to develop conceptual understanding or strategies for solving more challenging problems. In these cases, students need to share alternative views, interpretations or approaches.

Handout 4

Handou	t 4: Common obstacles to classroom discussion	
Time pressures	"It's a gallop to the main exam, we don't have time for discussion" "Students will waste time in social talk. They would rather talk about what is on TV than about maths."	
Control	"What will other teachers think of the noise?" "How can I possibly monitor what is going on?"	
Personal insecurity	"What if they start asking questions I cannot answer?" "What if they stray off the point of the lesson?"	
Views of students	"My students cannot discuss." "My students are too afraid of being seen to be wrong."	
Views of the subject	"In Mathematics, answers are either right or wrong – there is nothing to discuss." "In math if they understand it there is nothing to discuss, and if they don't, they are in no position to discuss anything. In fact they may even spread their own misconceptions."	
Views of learning	"Mathematics is a subject where you listen and practise." "Learning is a private activity."	

Activity D: Creating & Establishing 'Ground Rules' with students

Time needed: 15 minutes.

As we have seen, students (and adults!) do not always discuss in helpful ways. Some are reluctant to talk at all, while others take over and dominate. Students therefore need to be taught *how* to discuss. Some teachers have found it helpful to introduce a list of 'ground rules for discussion' into their classes. These ground rules should, in appropriate language, give explicit guidance to students on how to talk together profitably.

- Imagine that you are starting with a new class. You want them to begin to work collaboratively. What classroom 'rules' would you seek to establish?
- The ground rules on **Handout 5** were developed for use with one class of students. Compare your ideas with those offered here.
- How would you encourage your students to follow these rules?
- How could you involve your students in developing such a list?

Handout 5

Handout 5: C	Fround rules for students
lere are some suggested 'ground rules' for stu hese could be displayed and reinforced over 1 Jaybe you could involve you class in drawing 1	idents to use as they work in groups. ime. up a similar list.
 Give everyone in your group a chance to speak 	"Lets take it in turns to say what we think." "Claire, you haven't said anything yet."
2. Listen to what people say	"Don't interrupt - let Sam finish." "I think Sam means that"
3. Check that everyone else listens	"What did Sue just say?" "I just made a deliberate mistake - did you spot it?"
4. Try to understand what is said	"I don't understand. Can you repeat that?" "Can you <i>show</i> me what you mean?"
5. Build on what others have said	"I agree with that because" "Yes and I also think that"
6. Demand good explanations	"Why do you say that?" "Go on convinced me."
7. Challenge what is said	"That cannot be right, because" "This explanation isn't good enough yet."
8. Treat opinions with respect	"That is an interesting point." "We all make mistakes!"
9. Share responsibility	"Let's make sure that we are all able to report this back to the whole class."
10. Reach agreement	"We've got the general idea, but we need to agree on how we will present it."

Activity E: Managing collaborative discussion

Time needed: 15 minutes.

A well-organized discussion lesson often has a number of distinct phases:

- Individual 'thinking time. Students think about the problem before the discussion begins. Without this opportunity, the discussion is likely to be dominated by more confident and assertive students.
- Small group discussion. Students share and refine their ideas in small groups.
- Whole class discussion. Students 'report back' to the class, and share their ideas with a wider audience.

In this session, participants consider these phases and in particular the teacher's role in each one.

How would you manage a discussion lesson?

- What is the purpose of 'thinking time'? What is your role?
- What is the purpose of the small group discussion? What is your role?
- What is the purposes of the final whole class discussion? What is your role?

Compare your thoughts with those given on Handouts 6 and 7.

Many teachers, used to transmission methods, appear unsure of their role during discussion lessons. When students are struggling, some quickly intervene and try to 'ease the path' by giving strong hints and explanations. Others withdraw and offer little help, as though they now expect students to discover everything by themselves. The most effective teachers take neither of these positions. They challenge students to think more deeply, explain and justify (**Handout 6**):

- Make the purpose of the task clear.
- Keep reinforcing the 'ground rules'.
- Listen before intervening.
- Join in, don't judge.
- Ask students to describe, explain and interpret.
- Make students do the thinking.
- Don't be afraid of leaving discussions unresolved.

Later in the lesson, when students have had an opportunity to think and discuss for themselves, a whole class discussion may be held in order to:

- present and report students' discussions;
- recognize and value the important ideas that have emerged;
- generalize and link these ideas to other situations.

During this phase of the lesson, the teacher's role is to chair the discussion and help students to clarify their own thinking.

Handouts 6 & 7

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Handout 6: The teacher's role during small group discussion

Make the purpose of the task clear

Explain what the task is and how they should work on it. Also, explain why they should work in this way, "Don't rush, take your time. The answers are not the focus here. It's the reasons for those answers that are important. You don't have to finish, but you do have to be able to explain something to the rest of the class."

Keep reinforcing the 'ground rules'

Try to ensure that students remember the ground rules that were discussed at the beginning. Encourage students to develop a responsibility for each other's understanding. "I will pick one of you to explain this to the whole class later - so make sure all of you understand it."

Listen before intervening

When approaching a group, stand back and listen to the discussion before intervening. It is all too easy to interrupt a group with a predetermined agenda, diverting their attention from the ideas they are discussing. This is not only annoying and disruptive (for the group), it also prevents students from concentrating.

Join in, don't judge

Handouts for Teachers

Try to join in as an equal member of the group rather than as an authority figure. When teachers adopt judgmental roles, students tend to try to 'guess what's in the teacher's head' rather than try to think for themselves: "Do you want us to say what we think, or what we think you want us to say?"

Ask students to describe, explain and interpret

The purpose of an intervention is to increase the depth of reflective thought. Challenge students to describe what they are doing (quite easy), to interpret something ("can you say what that means?") or to explain something ("can you show us why you say that?").

Make students do the thinking

Many students are experts at making their teachers do the work! They know that if they 'play dumb' long enough, then the teacher will eventually take over. Tr t to fall t

Students Work

cannot explain something, ask another student in the of the problem that she can explain. Don't let them o don't answer it (at least straight away). Ask someone

Don't be afraid of leaving discussions unresolved.

Some teachers like to resolve discussions before they answer, then leaves, the discussion has ended. Stude different problem. It is often better to reawaken inter discussion and then leave the group to discuss it alon decided.

The final whole class dis	cussion is for
Presenting and Reporting	Students may be asked to describe something they have done, an answer they have obtained and their method for obtaining it, or to explain something they have learned. Their ideas may be compared and evaluated by the whole class.
Recognizing and Valuing	Some of the ideas generated in the discussion will be more important and significant than others. It is the teacher's role to recognize these 'big ideas', make them the focus of attention and give them status and value.
Generalizing and linking	This involves showing how the ideas generated in the session may be developed and used in other situations. Learning is thus put into a wider context.

Handout 7: The purpose of whole class discussion and the teacher's role

The teachers role is to ...

Mainly be a 'Chairperson' or 'Facilitator' who:

Directs the flow of the discussion and gives everyone a chance to

participate. Listen to what Jane is saying. Thanks, Harpreet, now what do you think, Hannah? How do you react to that, Tom? Are there any other ideas? Could you repeat that please, Ali? Does not interrupt or allow others to interrupt the speaker. Values everyone's opinion and does not push his or her point of view Helps learners to clarify their own ideas in their own words. Occasionally be a 'Questioner' or 'Challenger' who: Introduces a new idea when the discussion is flagging. Follows up a point of view. What would happen if...? What can you say about the point where the graph crosses the axis? Plays devil's advocate. Focuses on an important concept. Asks provocative questions, but not 'leading', or 'closed' questions Don't be a 'Judge' or 'Evaluator' who: Assesses every response with a 'yes', 'good' or That's not quite what I had in 'interesting', etc. mind. You're nearly there. This tends to prevent others from contributing alternative Yes, that's right. No, you should have said.... Can anyone see what's wrong with Kwanele's answer? ideas, and encourages externally acceptable performances rather than exploratory dialogue. Sums up prematurely.

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Handouts for Teachers

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Activity F: Observe and analyze a Discussion lesson

Time needed: 20 minutes.

An 11 minute video clip is provided. This shows one class of secondary students engaging in a discussion lesson. Teachers may enjoy watching the lesson and discussing many of the issues raised in this professional development unit.



The video clip shows the three phases of the lesson described in Activity E.

	3: Characteristics of helpful and unhelpful talk
Vhat types of talk engages 2006) ¹ identified the follow	students, develops understanding and promotes deeper thinking? Robin Alexand ving five principles of helpful classroom talk - which he terms dialogic.
Dialogic talk is:	
 Collective: teache in isolation Beciprocal: teache 	rs and children address learning tasks together, as a group or as a class, rather that
 Cumulative: teach 	ers and children build on their own and each others' ideas and chain them into
 Supportive: childr answers and they 	nning and enquity en articulate their ideas freely, without fear of embarrassment over 'wrong' help each other to reach common understandings
 Purposeful: teach 	ers plan and facilitate dialogic teaching with particular educational goals in view
leil Mercer (1995, 2000) ² i xploratory talk, that is mo	dentifies the following three types of student-student talk. It is the third type, thelpful for learning:
Cumulative talk	Speakers build positively, but uncritically on what each other has said. This is typically characterised by repetitions, confirmations and elaborations.
Disputational talk	This consists of disagreement and individualised decision making. It is characterised by short exchanges consisting of assertions and counter- assertions.

Handout 3.

Activity G: Plan a lesson, teach it and reflect on the outcomes

Time needed: • 15 minutes discussion before the lesson • 1 hour for the lesson • 15 minutes after the lesson

Plan a discussion lesson for your students. As you do this, discuss the following issues:

- Which task will you use? It should have scope for discussion.
- How will you arrange the room?
- How will you group students?
- How will you introduce the purpose of discussion?
- How will you establish ground rules?

Some notes on these issues are given on Handout 8.

 How will you organize the phases of the session? When will students be working individually? When will they be in small groups? When will there be a whole class discussion?

Refer back to Handouts 6 and 7 to support your planning.

Encourage teachers to record and transcribe some student-student discussions, if possible. After teachers have taught the lesson, meet again and discuss the following questions.

Compare the different lessons that have been experienced. How did you:

- Organize the room and introduce the task?
- Orchestrate and sustain phases of the work? (E.g. 'Think, pair, share')
- Organize and share ideas as a whole class?

Give examples of helpful and unhelpful discussions that were evident. Play any recorded extracts of student-student talk from your lesson and discuss the type of talk this illustrates.

- Did students listen to and build on each others' reasoning?
- Can you think of occasions when your own intervention was helpful? When was it unhelpful?

Handout 8: Planning a lesson

	Handout 8: Planning a lesson
Plan to offer the task in a form that will encourage collaboration	 Prepare shared tasks in a <i>form</i> that will encourage discussion. For example: Provide resources to share (e.g. one copy between three) and ask for outputs that are jointly produced. Provide big resources so that reasoning may be visible and shared, such as large sheets of paper, felt-tipped pens or 'mini-whiteboards'. Require <i>joint outcomes</i>: e.g. a poster or a report. Make students share responsibility for this.
Plan how you will arrange the room	Arrange tables and chairs so that students are facing each other while working together. When computers are used, then pair two students to a computer and give them space and resources to record their joint thinking (e.g. using mini-whiteboards). Encourage turn taking when using the computer.
Plan how you will group students	 Most students are more able to discuss in smaller groups than larger ones: pairs or threes is often most effective. Some teachers find a <i>snowball</i> approach helpful: Students first tackle the task individually. They have time to think before they are asked to discuss. Pairs are then formed and students are asked to try and reach agreement. Pairs then join together so that a broader consensus might be reached. Groups of four then report back to the whole class in a plenary discussion.
Plan how you will introduce the purpose of discussing	 Plan your introduction to pre-empt the questions: "Why do you want us to discuss?" "What do you want us to discuss?" For example: "This lesson is not about 'me showing you a method and then you using it'. No, I want to see if you can find your own methods. There is more than one way of doing this! I want you to discuss your own ideas for starting on this problem."
Plan how you will establish ground rules	Introduce ground rules for students. New habits are not established overnight, but over a long time through consistent reinforcement.
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